

Welcome to the quarterly Digital Accessories newsletter! It's our goal to better inform our dealers concerning the latest developments with our products, as well as solutions and tricks to common problems experienced among our users. We appreciate and encourage feedback from dealers, whether it's with an issue discovered in our software or suggestions for new features to implement. Any questions about the information or posted software updates in this newsletter can be directed to Steven Higgins (steven@dac-voice-solutions.com).

Updates

Here at DAC, we have been busy improving our products to better meet the needs of our customers. Below are some of the new features and improvements made over the last couple of months. This list is not comprehensive, but are highlights.



iChannel Lite

- Ver 1.1.14 -

Features:

- Philips 9450 portable now supported
- Worklight icon now runs on taskbar, as it does in iChannel
- *File Import Refresh* option added to cause iChannel Lite to automatically update the PNav with new dss files after [Refresh] has been hit

Bug Fixes:

- Personal Assistant now converts .dss files correctly
 - Fixed work type support for DS4000
 - Fixed time presentation in Pnav
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iChannel

- Ver 1.0.11 -

Features:

- Resizable PNav window
- A user may be locked down to more than 1 department or worktype in the Config.ini

Bug Fixes:

- Fixed time presentation in Pnav
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- Ver 4.0.0.2 -

Features:

- PcDictate can now read external XML files to populate the subject field.
- The screen position of the window is now remembered.
- The taskbar tab now changes between black, yellow, & red when recording, depending on the volume.

Bug Fixes:

- Outbox files are now sent correctly
 - Changed how audio devices are selected
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Tips and Tricks

- **DS4000 Guide.** This manual covers all things DS4000 related. Whether you are integrating it with the Voice Solutions server or iChannel Lite, screenshots and step-by-step tutorials help you with installation, configuration, and troubleshooting. [Download it here.](#)
- **iChannel Lite Admin Guide** - The admin guide for Lite has been updated to cover all of the new features in version 1.1.14. [Download it here.](#) Some of the topics covered:
 - Guidelines for selecting the **host directory**
 - Windows **permissions**
 - In depth DS4000 **integration**
 - How to use the **Update** feature
 - Most recent **troubleshooting** solutions

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